

## FAQs for external use

**1. Do I have to sell my Depository Receipts (DRs) if I accept the settlement offer?**

No, this settlement offer does not mean you need to sell your DRs. It is up to you whether you want to continue to hold or decide to sell your DRs.

**2. Can I accept the settlement offer even if I have already sold all my DRs?**

Yes, if you held DRs on 28 June 2023, you can accept the settlement offer even if you sold your DRs after that date.

**3. Can DR Holders who accept the offer still trade their DRs?**

Yes, accepting the offer does not prevent DR Holders from trading their DRs on the MTF or Euronext once the listing has been realised. The listing is planned to be realised in the second quarter of 2025 before the Annual General Meeting that is scheduled for 23 May 2025. For more information about the listing of Triodos Bank's DRs on Euronext please visit our website:

<https://www.triodos.com/en/investing/triodos-bank-depository-receipts>.

**4. Why does the offer only apply to DR Holders who held DRs on 28 June 2023?**

Triodos Bank wishes to offer a settlement to DR Holders who have been affected by the suspension and restoration of tradability of DRs.

**5. What happens next? How do I opt-in for payment of the settlement offer?**

DR Holders on 28 June 2023 who are eligible will be contacted with a personal settlement proposal in March 2025.

**6. Does this mean Triodos Bank will not pay a final dividend for 2024?**

Triodos Bank will take a provision of EUR 101 million before tax for 2024. The provision is related to the anticipated costs of the settlement offer to DR Holders that was announced today. This provision will have a significant impact on Triodos Bank's profit for 2024. Triodos Bank expects its 2024 financial results to be close to break even and no final dividend to be paid for 2024. Therefore, the total dividend for 2024 will be equal to the interim dividend of EUR 1.27 that was paid in September 2024.

**7. When can I indicate whether I want to accept the proposal?**

We will contact eligible DR Holders in March 2025 with further information about the settlement offer. Until then, you are not required to take any action.

**8. How should I indicate that I am not accepting this proposal?**

If you choose not to accept the proposal, you do not need to take any action.

**9. What does full and final discharge mean?**

This means, after acceptance of the proposal, you cannot pursue or continue any legal claims related to Triodos Bank DRs.

**10. Is the proposal subject to a minimum number of DR Holders accepting the proposal?**

No, the proposal is open to all DR Holders eligible for the settlement offer. Each of them can choose whether to accept the proposal.

**11. Am I eligible for the proposal if I have participated in any legal proceedings against the bank relating to DRs?**

You are not eligible if finality has been achieved in legal proceedings vis-à-vis Triodos Bank on a DR related claim, for example by means of a final verdict. If there is no verdict yet in pending proceedings, then you are eligible. If you accept the settlement offer, you agree to a full and final discharge.

**12. What if I have questions?**

If you are eligible, we will contact you in March 2025 with more information on the settlement offer. Until then, you are not required to take any action. If you have any questions about your DRs, please contact Triodos Bank's Investor Relations department at [investor.relations@triodos.com](mailto:investor.relations@triodos.com).