

Triodos  Bank

**Annual Meeting of Depository Receipt Holders
of the Foundation for the Administration of
Triodos Bank Shares(SAAT)**

17 May 2019

Welcome

Triodos @Bank

1. Opening and announcements

Agenda

- 1 Opening and announcements
- 2 Report of the Board of SAAT 2018
- 3 Appointment of Mercedes Valcarcel as member of the Board of SAAT*
- 4 Any other business
- 5 Close

* Items requiring voting: other items are for discussion.

2. Report of the Board of SAAT 2018

Foundation for the Administration of Triodos Bank Shares (SAAT)

Terms of administration of SAAT:

Article 6

The foundation shall independently exercise the voting rights attached to the shares owned by it. In doing so, it shall be guided by:

- the interests of the depository receipt holders
- the interests of the Bank
- as well as by the principles expressed in the objects of the Bank.

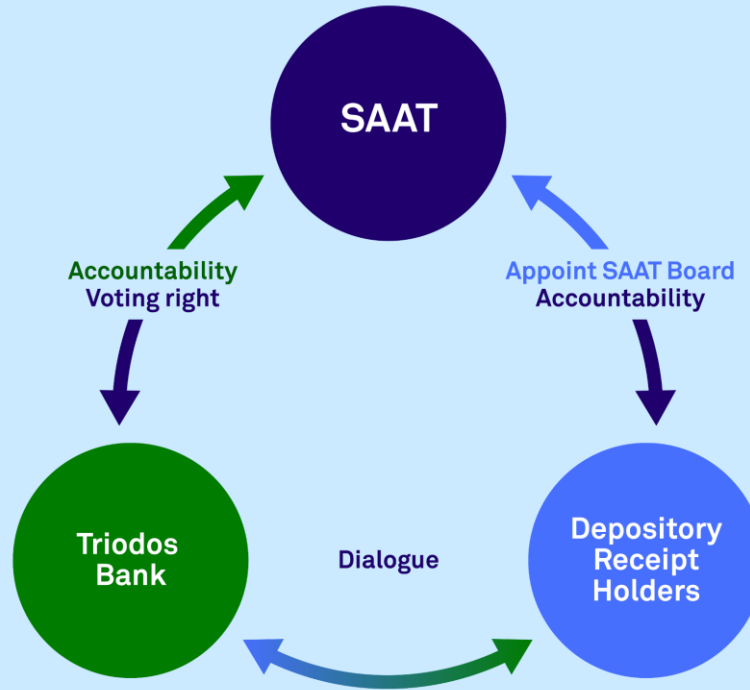
Articles of Association Triodos Bank NV:

Article 2.2

With the exercising of banking business, the company aims to contribute to social renewal, based on the principle that every human being should be able to develop in freedom, has equal rights and is responsible for the consequences of his economic actions for fellow human beings and for the earth. All in the widest sense of the word.

Foundation for the Administration of Triodos Bank Shares (SAAT)

Role of SAAT



Foundation for the Administration Shares Triodos Bank (SAAT)

Our role in practice

Areas of focus in our engagement with Triodos Bank:

- Adherence to the mission
- Safeguarding the economic rights of all stakeholders
- Safeguarding the independence

Note. The document “SAAT’s vision on its role” is available on: <https://www.triodos.com/governance>

Report of the Board of SAAT 2018

What topics did we engage on?

- Mission and strategy
- Impact, return and risk
- Financial parameters
- Stakeholder engagement

Note: Full Annual Report of the Board of SAAT can be found here: <http://www.annual-report-triodos.com/en/2018/governance/board-of-saat-report.html>

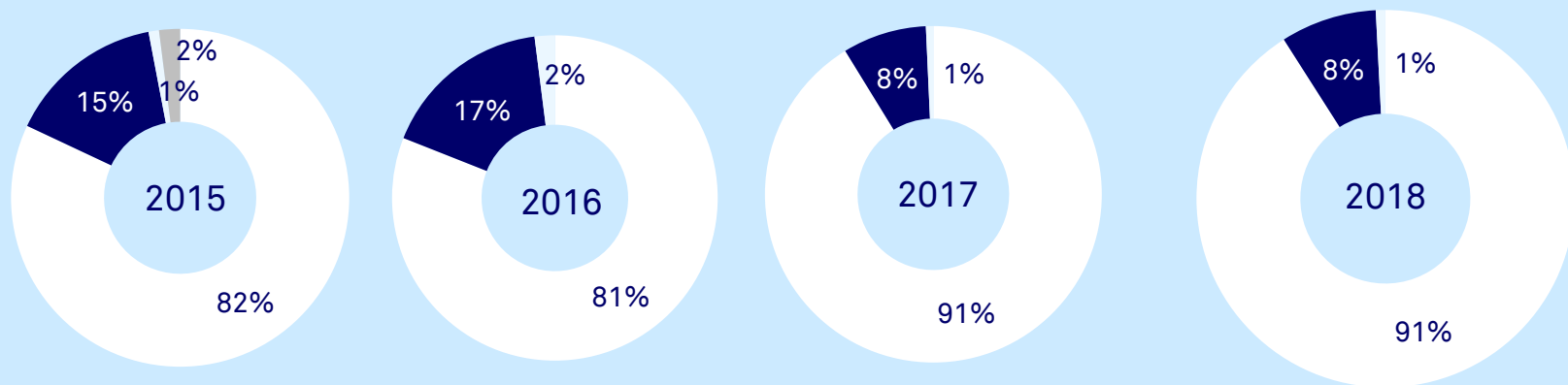
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Engagement and interaction calendar

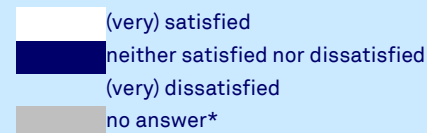
Audiences	Event	Timing
Customers, co-workers, depository receipt holders	Local annual meetings in UK, Germany, Belgium, Spain	annual
Supervisory Board (SB) Triodos Bank	Informal annual meeting	annual
Depository Receipt Holders	AGM in the Netherlands (Utrecht) Annual Meeting of Depository Receipt Holders (Utrecht)	17 May 2019
Executive Board (EB) Triodos Bank	Regular meetings	3-5 times a year
Depository Receipt Holders	Online survey	autumn 2018
Management teams of local branches, EB, SB, SAAT	Visits to branches	annual
Executive Board, Supervisory Board	3-chairs meeting	3-4 times a year
Investors	Annual meetings of the Triodos Investment Management funds	Annual
All stakeholder groups (including SAAT and DR Holders)	Triodos Bank Stakeholdermeeting	annual

Depository Receipt Holder Survey 2018

Satisfaction with the overall performance of Triodos Bank over the years



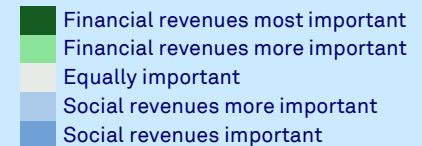
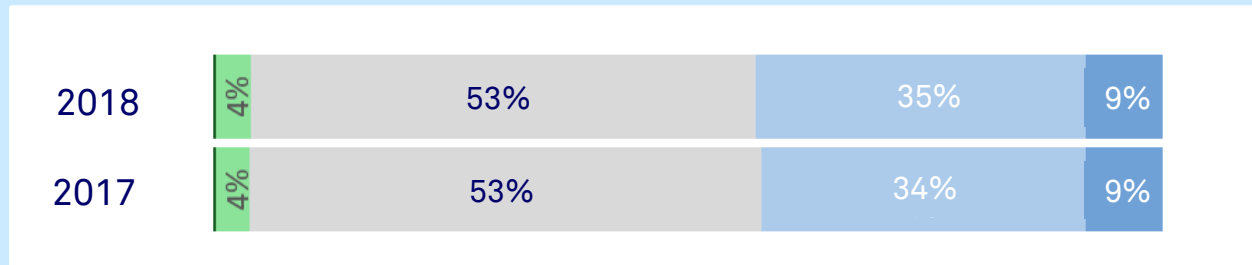
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*Not an answer option in 2016, 2017 and 2018.

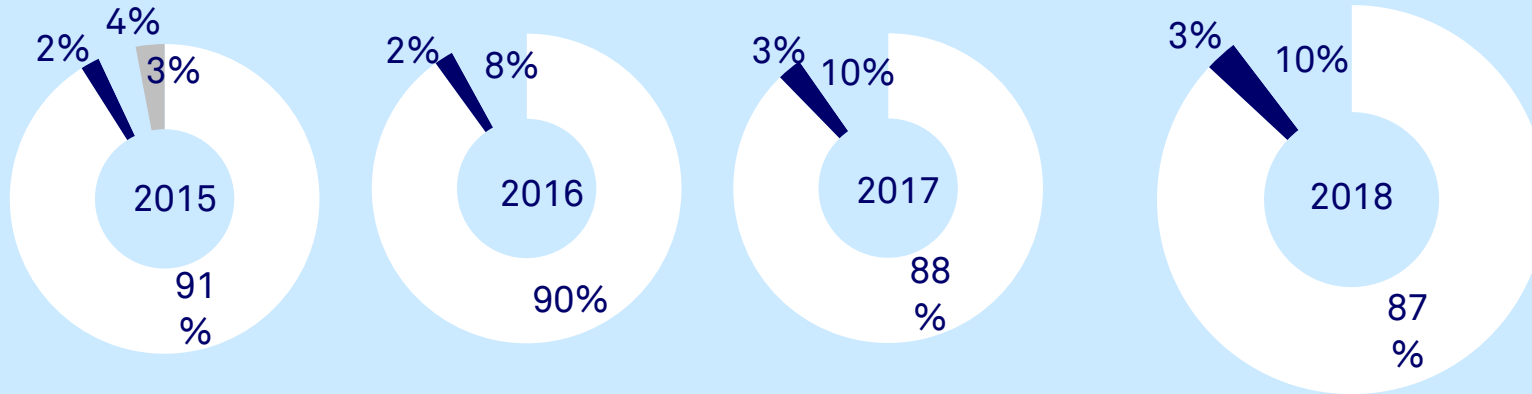
Depository Receipt Holder Survey 2018

How respondents think about the importance of social versus financial revenues over the last two years

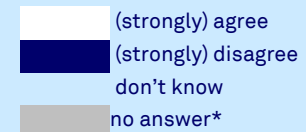


Depository Receipt Holder Survey 2018

Results of the statement: *'Triodos Bank has the right balance between individual return on investment and social, environmental and cultural returns'* over the years



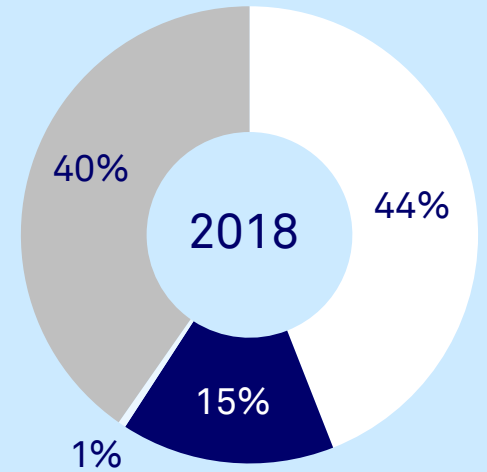
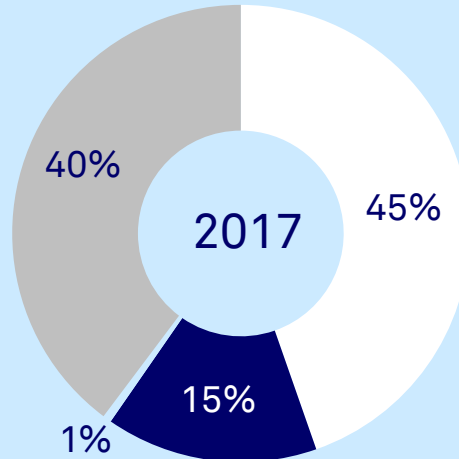
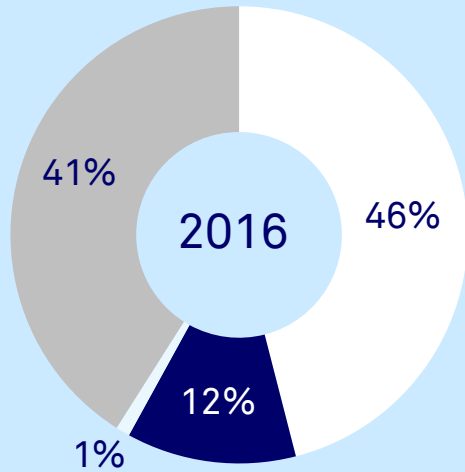
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*Not an answer option in 2016, 2017 and 2018.

Depository Receipt Holder Survey 2018

Satisfaction with SAAT's voting decisions



3. Appointment of Mercedes Valcarcel as member of the Board of SAAT

Meeting of the Depository Receipt Holders

Foundation for the Administration of Triodos Bank Shares (SAAT)

Voting ratio

One Depository Receipt Holder may cast up to 1,000 votes.

For example:

- 1 depository receipt = 1 vote
- 100 depository receipts = 100 votes
- 1,000 depository receipts = 1,000 votes
- 1,001 depository receipts = 1,000 votes
- 20,000 depository receipts = 1,000 votes

Appointment of Mercedes Valcarcel as member of the Board of SAAT*

* Item requiring voting

4. Any other business

5. Close

Safe journey home
See you next year